

# Sensory Shopping

Your guide to shopping at  
**Crystal Peaks**  
Shopping Mall & Retail Park



workman  
retail & leisure

# Sensory Shopping at **Crystal Peaks Shopping Mall & Retail Park**

We have designed this guide to help you have a pleasant and fun visit to the centre, and feel safe and supported while you are here.

This guide has been set up into sections, to help you find the information you need before you visit, and while you are at the shopping centre. The page numbers and sections are listed below:



Planning your visit:

- 3 Information on opening times**
- 4 How to get to Crystal Peaks**
- 5 Getting into the shopping centre**



When you are here:

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## **Address:**

Crystal Peaks Shopping Mall and Retail Park  
Sheffield, S20 7PJ

**t** 0114 2510457

**w** [www.crystalpeakscentre.com](http://www.crystalpeakscentre.com)



# Planning your visit:

## Information on opening times

The centre is open **7 days a week**, the opening times are below:

On Monday to Wednesday,  
**we are open:**

**Bank  
Holidays  
9:00am to  
5:00pm**



**9:00 AM**



**5:30 PM**

On Thursday to Friday,  
**we are open:**

**Retail Park  
stores opening  
times vary,  
these can be  
checked on  
our website**

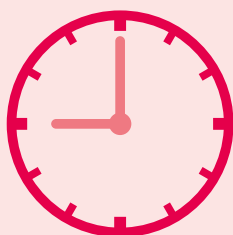


**9:00 AM**

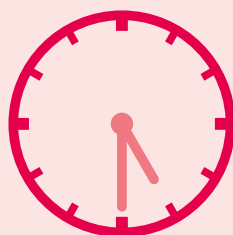


**7:00 PM**

On Saturday, **we are open:**



**9:00 AM**



**5:30 PM**

On Sunday, **we are open:**



**10:00 AM**



**4:00 PM**

**The shopping  
centre is...**



**quietest:**  
15:00 – 16:00  
Week days

**busier:**  
Weekends,  
school holidays  
& Christmas

**busiest:**  
Wednesday,  
Friday &  
Saturday

# Planning your visit: **Ways to travel to Crystal Peaks Shopping Mall & Retail Park**



- Blue badge spaces for registered blue badge holders
- Parent and child friendly spaces with wider parking bays
- 2 free electric vehicle charging points installed at the Centre - follow the signs for the **Green car park** and continue along the road past **Sainsburys**. The charging points are located adjacent to **Domino's**
- **Northbound** from M1 Junction 30: Turn left and take the A6135 to Sheffield. Travel 5.48 miles, at the traffic lights turn right onto the B6053 ('you can hire' depot on your left) towards Beighton. Continue past 'Direct Cars' on your right and you will see Crystal Peaks on your left
- **Southbound** from M1 Junction 31: Turn right onto the A57 to Sheffield. Cross one roundabout and turn left at the following roundabout. Follow the road until you see the road signs to Crystal Peaks on your left



- There are two Supertram stops right on our doorstep: Drakehouse Lane/Beighton and Crystal Peaks.  
**Blue route**



- We are served by many bus routes direct to our own interchange including routes: 15A, 26, 27, 30, 58, 72, 73, 74, 120 & 252



- **Bike stands** are available in each of our car parks



# Planning your visit:

## Getting into the shopping centre

You can enter the centre through **5 entrances**

The Retail Park is separate to the Centre and can be either reached by car and has it's own blue badge/parent and child spaces or there is a lift/stairs in the blue car park which will take you to Retail Park from the Main Centre. Approximately 5 mins walk, there is level access utilising the lift.

Down the side of **Greggs Café**

your place for great shopping

Through the **bus station**

Besides **Professional Mobility**

Besides **Next**

East Mall Plaza, opposite **Sainsbury's petrol station**



When you are here:

## How we will support you



customer services

If you need help, you can also go to the **customer care desk** located in the **central atrium** or approach a member of **uniformed recognised team** on the malls. Tell our team how we can assist

Our team have received **World Host training**, Sighted guiding, dementia awareness, deaf awareness, first aid



When you are here:

## What shops we have at the centre

Our most popular shops are:

### Marks & Spencer

Sells ladieswear, menswear, childrens wear and foodhall.

Located on the North Walk Plaza.



### Wilko

Sells homeware and hardware, toiletries, toys, stationary.

Located on the West Mall.



### Next

sells ladieswear, menswear, childrenswear and home.

Located on the East Mall.



### Sainsbury's

Sells food, drinks, clothes, electrical, toys, pharmacy.

Located on the Lower Mall.



# When you are here: Floorplan

The floorplan to the centre is below. If you are struggling to find somewhere, please do ask any member of Crystal Peaks Shopping Mall & Retail Park Staff. A full list of our shops can be found at: [www.crystalpeakscentre.com](http://www.crystalpeakscentre.com)



Male, Female, Accessible and baby change facilities.

**Location:** East Mall and Lower Mall

**Radar keys available to borrow from the customer care desk**





The Food Hub on the Lower Mall also has:  
**Costa Coffee, KFC, Subway & McDonalds**

## When you are here: **Places to eat**

There are many places for you to get food from within the shopping centre:



**Shhhh Café** sells:

Hot & cold drinks, light bites, sandwiches made to order & cream teas

**Located inside the Library building in the Bus Station**



**Marks & Spencer** sells:

Hot & cold drinks, light bites, cakes & cream teas, in their food hall sandwiches, fruit, pasta & lunch time light bites

**Located on the North Walk Plaza**



**Sainsbury's Cafe** sells:

Hot & cold drinks, sandwiches, main meals – fish & chips, lasagne, curry, a specials board also you can get cakes, pannis, meal deals from the food hall

**Located on the Lower Mall**



**Chopstix Noodle Bar:**

Focuses on fresh, healthier tasty Oriental cuisine from the finest ingredients and most innovative fusion recipes for time strapped customers looking for exceptional value.

**You'll find them on the East Mall.**



**The Marketplace:**

Offering nearly 100 stalls selling a large variety of products and a personal and friendly service, including your local Post Office. Open 7 days a week. For information about individual stalls please visit [sheffieldmarkets.com](http://sheffieldmarkets.com).

**You'll find them on the West Mall.**



**Greggs:**

Customers can enjoy a range of savouries and sweet treats, as well as sandwiches and salads that are freshly prepared throughout the day. Breakfast is served until 11am.

**There are two Greggs - one on the East Mall and a large Greggs cafe on the West Mall with additional seating**

**Do you want to bring your own lunch?**

Benches are available throughout the Centre if visitors wish to eat their own food



Is there a shop or eatery you would like to visit while at the shopping centre?  
Please use the space below if you would like to plan your visit:

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# When you are here: **People you may see**

While at the shopping centre, you may see the following people:



**Security Staff**



**Customer Service Staff**



**Cleaning Staff**



**Other Shoppers**



**Maintenance Staff**



**Management Team**



**Charities on the Community Desk**



**Mall promotion staff selling products and services**



**Contractors working in units**



When you are here:  
**Things you may see**



**Photo Booths / ATMs**



**Kiddie Rides**



**Promotional Kiosks**



**Lifts and escalators**



**RMUs**



**Visual Store Guides**



**Events**



**Seasonal decorations**



# We welcome any feedback you may have about this guide.

Did you find it useful?

Is there anything that would  
have made your visit better?

## Contact us:

e: [customerservices@crystalpeaks.uk.com](mailto:customerservices@crystalpeaks.uk.com)

tel: 0114 2510457



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Retail Marketing, Design & Print.  
Total sign and display solutions

Contact: Steve Place  
**01483 303040**  
[steve@gidddenplace.com](mailto:steve@gidddenplace.com)