

What Our Surgery Insurance Customers Say

We value our customer feedback and use it to further improve our products and services.



Abby Ingram
Specialist
Insurance
Adviser

Philip Owen-Halley – Mayfield Medical Centre

“We renewed via MIAB again this year because they have a good level of customer support and listened to us when we wanted to amend something and rather than reply with a fixed response they took the time to go back to the insurers to negotiate a better level of cover. The premium is always a factor but customer support is equally important when trying to get the level we need rather than the level we were initially given.

All communication was acknowledged immediately and we were informed of progress all the way through. Very happy with the level of support we have received from MIAB.”

Catherine Gallagher – Hazeldene Medical Centre

“We felt it was a super service from MIAB for our Surgery Insurance. You exceeded our expectations, everything came through correctly, we didn't have to call you to chase anything up.

The service was brilliant for us, Abby told me what the length of the call would be beforehand so I had time to plan around that, you requested our original documents and then matched everything to them. I certainly would recommend you.”

Greg Fairbairn – Ardblair Medical Practice

“The service was just what I needed, you listened to what we wanted, and provided the policy at a good price, what more could I ask for? Especially where we do not have a lot of time, we needed to be able to just give you our information, MIAB to provide information for a policy that suited us, we check it, and then it's processed. Very simple. It was very good service and I would certainly recommend you.”

Deborah Taylor – The Parkshot Medical Practice

“The renewal process for buildings and contents insurance has become more complicated in recent years. I have found MIAB to be concise, efficient and to offer competitive premiums when our renewal is due.

This year Stephen has taken the time to explain each change or addition and to ensure that the Practice fully appreciates the impact these may have. It has been a straightforward process and his professional approach has made it easy to finalise our arrangements and to ensure we are getting the cover we need.”

miab
Expert Insurance

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