

# How to get started



**Welcome to Roam.** This guide will tell you all you need to know from charging your electric vehicle through to using the app. The Roam app makes it simple and easy to pay for your charge. By downloading the app, you gain access to the Roam charging network along with numerous other benefits. Here's how to get started.

## How to charge using the Roam app

The Roam app is available for download from both the App Store and Google Play Store. Simply search 'Roam EV Charging' in the search bar and install.



### Step 1:

Plug-in and download the 'Roam Charging' app



### Step 2:

Scan the QR Code on the side of the charger



### Step 3:

Choose your payment option



### Step 4:

Start charging your vehicle



## Your payment options

Roam offer multiple payment choices to ensure you have the flexible options to suit you.

### Pay as you go

With pay as you go, you pay for the electricity you use per charge.

### Roam membership

With an Roam membership, you can gain access to a reduced rate of electricity for a small monthly fee.

## Still have questions?

If you do have any questions about your EV charging, we have a specialist customer care team on standby ready to help you through the process. All the details you'll need are as follows:

**t.** 0800 099 6000

**e.** [info@roamcharging.com](mailto:info@roamcharging.com)

**w.** [roamcharging.com](http://roamcharging.com)

For further information, please visit [roamcharging.com](http://roamcharging.com) or email [info@roamcharging.com](mailto:info@roamcharging.com)